

International Communications Corporation Product Warranty

Limited Lifetime Warranty Statement: International Communications Corporation, Inc. dba ICC Networking ("ICCN") warrants its products to be free from defects in workmanship and materials, under normal use and service, for the life of the product starting from the date the original purchaser purchased the product from ICCN or its Authorized reseller or distributor.

1. All Access Points and RF devices are covered for the life of the product and 2 years after the product is End-of-Life. 100% support can be extended through an ongoing ICCN Service contract.
2. All Ethernet Switch and Access Control devices are covered for the life of the product. Fans and internal power supplies are not included in the lifetime warranty and are covered by a warranty period of five (5) years.
3. All Gateways and Firewalls devices are covered for 3 years from the time of purchase. Fans and internal power supplies are not included in the 3 year warranty and are covered by a warranty period of 2 years.

Should any ICCN product fail to function as warranted, ICCN may, at its own discretion, either repair or replace the defective product with a similar or functionally equivalent product, during the applicable warranty period. ICCN will endeavor to repair or replace any product returned under warranty within thirty (30) days of its receipt of the returned product. End-of-Life of a product is defined as the date that ICCN no longer makes the product readily available for sale in its authorized channels. Support for all products can be extended via an ICCN Service Contract.

ICCN warrants that for a period of two (2) years from the invoice date on the authorized ICCN distributor's invoice that the Software supplied by ICCN will perform substantially in accordance with the specifications set forth in the ICCN user guide accompanying the Product. In the case of a defect, which is reproducible by ICCN, the Software will be either repaired or replaced, at ICCN's option.

All products that are returned to ICCN become the property of ICCN. Repaired or replacement products may be refurbished or contain refurbished materials. Any replaced or repaired product carries the remainder of the initial warranty. ICCN is not responsible for any Customer or custom software or firmware, configuration information or Customer memory data contained in, stored on, or integrated with any products returned to ICCN pursuant to any warranty. Customer must back up or otherwise retain any such information or data prior to shipping product to ICCN. Products returned to ICCN should have any customer-installed accessory or add-on components, such as expansion modules, removed prior to returning the product for replacement. ICCN is not responsible for these items if they are returned to ICCN with the product.

Prior to returning any defective product, Customers must contact ICCN for a Return Material Authorization number ("RMA"). Proof of the original purchase may be required. Any product returned to ICCN without a valid RMA number clearly marked on the outside of the package will be returned to the customer at customer's expense. For warranty claims within the US and Canada, please call our toll-free customer support number at 1844-242-9246. Customers are responsible for all shipping charges and risk of loss from their location to ICCN. ICCN is responsible for return shipping charges and risk of loss from ICCN to customer's location.

WARRANTIES EXCLUSIVE: IF AN ICCN PRODUCT DOES NOT OPERATE AS WARRANTED ABOVE, CUSTOMER'S SOLE REMEDY SHALL BE REPAIR OR REPLACEMENT OF THE PRODUCT IN QUESTION, AT ICCN'S OPTION. THE FOREGOING WARRANTIES AND REMEDIES ARE EXCLUSIVE AND ARE IN LIEU OF ALL OTHER WARRANTIES OR CONDITIONS, EXPRESS OR IMPLIED, EITHER IN FACT OR BY OPERATION OF LAW, STATUTORY OR OTHERWISE,

INCLUDING WARRANTIES OR CONDITIONS OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. PRODUCTS ARE NOT WARRANTED TO OPERATE UNINTERRUPTED OR ERROR FREE. ICCN NEITHER ASSUMES NOR AUTHORIZES ANY OTHER PERSON TO ASSUME FOR IT ANY OTHER LIABILITY IN CONNECTION WITH THE SALE, INSTALLATION, MAINTENANCE OR USE OF ITS PRODUCTS. ICCN SHALL NOT BE LIABLE UNDER THIS WARRANTY IF ITS TESTING AND EXAMINATION DISCLOSE THE ALLEGED DEFECT IN THE PRODUCT DOES NOT EXIST OR IF IN ITS SOLE JUDGMENT THE ALLEGED DEFECT WAS CAUSED BY CUSTOMER'S OR ANY THIRD PERSON'S MISUSE, NEGLIGENCE, IMPROPER INSTALLATION OR TESTING, UNAUTHORIZED ATTEMPTS TO REPAIR, OR ANY OTHER CAUSE BEYOND THE RANGE OF THE INTENDED USE, OR BY ACCIDENT, FIRE, LIGHTNING OR OTHER HAZARD.

LIMITATION OF LIABILITY: TO THE FULLEST EXTENT ALLOWED BY LAW, WHETHER BASED IN CONTRACT OR TORT (INCLUDING NEGLIGENCE), ICCN SHALL NOT BE LIABLE FOR INCIDENTAL, CONSEQUENTIAL, INDIRECT, SPECIAL, OR PUNITIVE DAMAGES OF ANY KIND, OR FOR LOSS OF REVENUE, LOSS OF PROFIT, LOSS OF BUSINESS, OR OTHER FINANCIAL LOSS ARISING OUT OF OR IN CONNECTION WITH THE SALE, INSTALLATION, MAINTENANCE, USE, PERFORMANCE, FAILURE, OR INTERRUPTION OF ITS PRODUCTS, EVEN IF ICCN OR ITS AUTHORIZED DISTRIBUTOR OR RESELLER HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. THE MAXIMUM LIABILITY OF ICCN UNDER THIS WARRANTY IS LIMITED TO THE PURCHASE PRICE OF THE PRODUCT COVERED BY THIS WARRANTY. THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS, WHICH MAY VARY FROM STATE TO STATE. NOTHING IN THIS WARRANTY SHALL BE TAKEN TO AFFECT YOUR STATUTORY RIGHTS.